

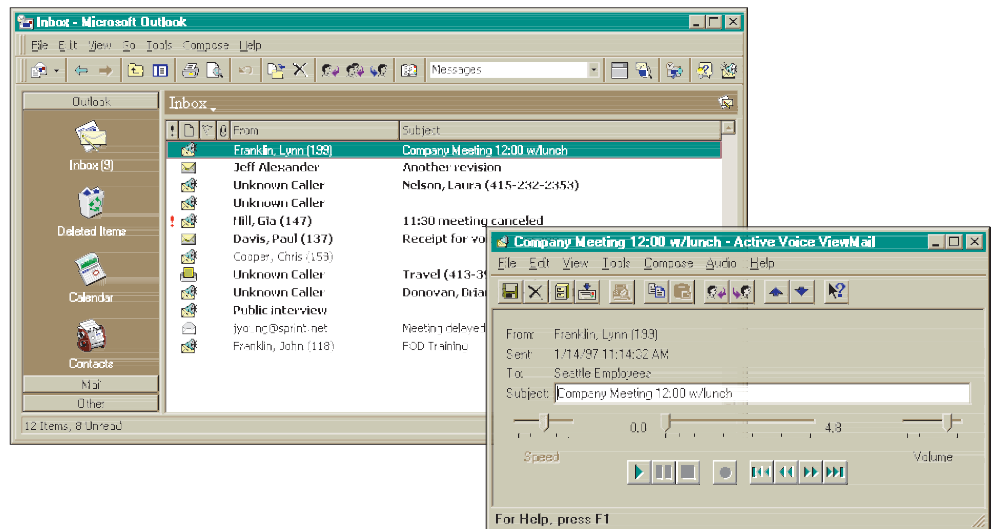


Active Voice is a world leader in developing PC-based voice messaging systems and Computer Telephony Integration (CTI) solutions. The Seattle-based company has been in business since 1983, and has offices in Australia, Canada, China, France, India, The Netherlands, and the United Kingdom. With more than 58,000 systems installed in virtually every kind of business in over 60 countries, Active Voice develops technology that helps businesses communicate better—with people in the same office, across town, in the next time zone, on the other side of the planet. Active Voice's sophisticated, friendly technology makes everyone more productive and efficient.



ViewMail® for Microsoft® Messaging

for R E P A R T E E ® C T I



In today's business world, your challenge is to manage communications effectively while providing quality customer service. Not only does your message traffic increase constantly, but the number of messaging media platforms seems to grow daily. With the power and convenience of unified messaging, we manage all your communications needs so you have time to manage your business.

ViewMail for Microsoft Messaging (VMM), part of Active Voice's suite of TelANophy unified messaging modules for Repartee CTI, adds powerful and intuitive voice and fax capabilities to the Microsoft messaging client software you use every day. It uses an intuitively designed interface to make administration of all your messages easier and more convenient.

Visual Message Management

In the past, voice, fax, and e-mail messages were delivered as separate media to different locations. Voice messages were accessible only on the telephone and then only in the order received. Faxes had to be manually retrieved from the nearest fax machine.

Now, VMM uses the Outlook or Windows Messaging client to bring the speed and

convenience of unified visual messaging right to your desktop PC. Visual messaging is the fastest and easiest way to manage all your communications. Since you get information about all your messages at once, you can handle them in the way that's best for you and best for business.

With just a click of the mouse, subscribers can access e-mail, voice, and fax messages, and reply, forward, and save them in personal Exchange/Outlook folders. VMM attaches distinctive icons to each message, so by glancing at your PC screen you can see all of your voice, fax, and e-mail, saved and new messages, the priority (normal, urgent, private) with which they were sent, and return receipts. The icons give additional information about the status of messages, such as whether you forwarded or replied to a message. Subscribers can download all types of messages and work with them off line, and apply Inbox Assistant rules to streamline communications management. VMM consolidates all types of messages so employees can work more efficiently.

Invest in Productivity

ViewMail for Microsoft Messaging lets you work with all types of messages right from

your desktop PC in the manner that's best for you. When voice mail arrives, simply double click on a message. VMM either plays the message over your multimedia speaker or telephone—you choose the option you prefer.

The VMM message playback screen features a familiar VCR-style interface, giving you instant, intuitive access to all of the standard and advanced features. You can use your mouse to pause, rewind, or skip to any part of the message you want. Then, with just a few mouse clicks, you can redirect one or more messages to a single subscriber or an entire group. And because VMM shares the Exchange server's address book, you can send voice messages to anyone reachable through Microsoft Messaging. Even a recipient without a voice mail system can receive a

voice message over the Internet—as a WAV file attached to an e-mail message.

VMM lets you respond easily and efficiently to messages whether you are in the office or on the road. With VMM's dial-in synchronization feature, you can access your messages from a laptop computer or remote PC anywhere in the world. You'll save both time and money while traveling, since VMM lets you review and reply to voice and fax messages—and even create new voice messages—off line. Then, when you reconnect to your network, VMM sends your new messages automatically.

Desktop Fax Capabilities

ViewMail for Microsoft Messaging works together with TeLANophy's ViewFax to put the power of a fax server right on your desktop. Virtually any document you create on your PC can be sent as a

broadcast fax to outside parties or other subscribers.

If colleagues or customers send faxes to your Microsoft Inbox, VMM stores them electronically until you are ready to retrieve them. You can view faxes on screen, send them to a printer, or redirect them to another subscriber. And if you're traveling, you can deliver them to any fax machine in the world via a touchtone telephone.

ViewMail for Microsoft Messaging combines the power of Repartee CTI with the flexibility of unified messaging, and enhances the versatility of Outlook by bringing voice and fax messages to your Microsoft Inbox. VMM streamlines the messaging process so you handle all your communications faster and more efficiently, and spend more of your valuable time on business goals and your customers' needs.

Features

- Voice, fax, and e-mail messages are organized in your Microsoft Inbox.
- Voice and fax messages can be accessed from a desktop PC, laptop computer with modem, or any touchtone telephone.
- View all types of messages on screen in one convenient window.
- VCR-style interface lets you rewind, pause, or skip ahead in messages with a few mouse clicks.
- Store faxes for on-screen viewing or printing from any networked PC.
- Forward faxes to any fax machine from a touchtone telephone.
- Redirect faxes to any subscriber right from your desktop PC.
- Send voice and fax messages to anyone who can receive Internet e-mail.
- Download all messages types and respond or create new messages off line.
- Save voice and fax messages along with e-mail in public or personal Exchange/Outlook folders.
- Apply Inbox Assistant rules to voice and fax mail.



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LT-DATASH-VMM

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